

# General Terms and Conditions

O-Connect Premium Group LTD

Sofia, Sopharma Business Towers, St. Lachezar Stanchev 5, Building B

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www.o-connect.com website is owned and administered by "O-Connect Premium Group" LTD. The General terms and conditions of this website comply with the current legislation in Bulgaria. They cover all relations between "O-Connect Premium Group" LTD as a Service provider via the internet shop www.o-connect.com and the users of these services. The General terms for each user are effective when accessed via this website through loading of the established hyper-links on the server of www.o-connect.com or through the use of paid services offered online. Within the enactment of the General terms, the user is obliged to keep all rights and obligations arising by them, as well as all other requirements stipulated by the legislation of Republic of Bulgaria and international law, even where these requirements are not mentioned in the General terms. "O-Connect Premium Group" LTD reserves the right to make changes and to update these Terms at any time without being obliged to notify users about this in advance. An obligation to all users is to inform themselves about the changes made in the General terms and conditions.

## Products and services offered in the website

In accordance with the Law of consumer protection before a purchase or use of services to be made, we provide to the Consumer a detailed information about each product on the website, which allows him to make his choice, which includes:

- all features of the products or the service provided on the page must be available for the user, price of the product in BGN and payment methods. The announced sale price includes VAT. The delivery costs are not included in the announced price and they are at the expense of the consumer. In cases the product has several modifications the website states the price of each modification.
- availability of product or service
- delivery and warranty conditions
- name and administration address - O-Connect Premium Group LTD, Sofia, Sopharma Business Towers, St. Lachezar Stanchev 5, Building B
- Upon every sale of products, "O-Connect Premium Group" LTD issues a warranty card with details about the products and the warranty terms. For each sale a document shall be issued, which must always contain the purchase date and type of product or type of service and price.

- "O-Connect Premium Group" Ltd. has the right to change prices at its discretion at any time without prior notice to the consumers. The user is obliged to pay the price which was valid at the time of concluding the contract. In case of technical issues with the publishing site, "O-Connect Premium Group" Ltd. has the right to refuse performance of the contract and indemnity due in any way to the user, except to recover the amounts paid by the user, if any. The announcement of price reduction is made in the manner set out in Article 64, paragraph 1 CPA - "by placing the new next to the old price, which is crossed." That message can be applied for a period longer than one month and less than one business day. In accordance to the terms of Article 66 of the CPA, they may cover a longer period than one month but not more than 6 months.

- The user has the right to withdraw from the contract in 7 working days period from the date of receipt of the goods in case the product is not used and the packaging is not compromised. In this case the user is not obliged to state the reason for refusal as well as he does not owe any compensation. The consumer has no right of refusal when it comes to delivery of goods and services, which prices depend on fluctuations on the financial markets that the provider is unable to control.

- In case a defective product was purchased and the user has found that within 24 hours of receipt, "O-Connect Premium Group" LTD has the right to offer another product, replace the defective goods or to reimburse the amount paid for it. Defective is any product that does not meet the conventional expectations for routine use within the meaning of Article 132 of the Law of consumer protection. In cases where the user has purchased goods inadequate to the characteristics listed in this site, "O-Connect Premium Group" LTD recovers the amount paid by the user. The user has the obligation to deliver the goods in undamaged packaging and good condition.

## Scope of the site information

- The consumer has the right to examine, load and store information from this site only for personal noncommercial use. The materials and information on this website, including text, images, logos, symbols, are protected by the copyright law and its related rights. All photos of devices and products on the website are illustrative and may differ from the actual product. Any change of the materials made by the user and/ or copying them and/ or public disseminations with commercial purposes will be treated as a breach of copyright, trademark or other laws. Website quoted brands and logos are property of their respective companies and organizations.

- The user is not allowed to use the site to send or transmit threatening, defamatory, harmful, obscene, pornographic or other materials with illegal content. "O-Connect Premium Group" LTD is not responsible and does not owe compensation for such materials and / or copyright infringement including intellectual property.

## Storage, Processing and Use of personal Data

An integral part of the company's policy is to respect the confidentiality of personal data. Storage, handling and use of personal data is carried out in accordance to the Law for protection of personal data. "O-connect Premium Group" LTD has the right to use IP addresses and other users` data which allows the company to undertake legal proceedings in order to protect its interests.

## Use of the available software

The available software is protected by the copyright law and is property of their respective manufacturers and/ or distributors and partners. In case you want to use the available software, it is necessary to contact the respective owners.

## Providing links to other websites

"O-Connect Premium Group" LTD provides these links only for users` convenience. We do not control these sites and carry no responsibility for their content.

## Links to [www.o-connect.com](http://www.o-connect.com) website

Such links are acceptable but upon the establishment of any reference, it shall be deemed that the site owner has accepted the General Terms and Conditions. Links to our website could be made only if this does not copy the contents of a certain page of the site, does not change and/or supplement the information in it and does not give the impression that our company recommends a certain site and the advertised products in it. For more information, please contact us via email or fill out the online query form.